

Medco Health Solutions, Inc.  
100 Parsons Pond Drive  
Franklin Lakes, NJ 07417



*medco*<sup>®</sup>

June 23, 2010

All State and Local Public Body Employees  
With Pharmacy Benefits through the  
State of New Mexico, General Services Department,  
Risk Management Division

Dear Employees:

We are pleased to announce that the State of New Mexico Risk Management Division prescription drug benefit will be administered by Medco beginning **July 1, 2010**. Medco, the nation's leading prescription drug benefit manager, looks forward to putting its clinical experience and state-of-the-art technology to work for you.

With Medco as your prescription drug benefit administrator, you will receive:

- Convenient delivery of your long-term medications for one mail-order co-payment. With the **Medco Pharmacy**<sup>™</sup> mail-order service, you can save money *and* have your medications mailed directly to you.
- A network of more than 60,000 participating retail pharmacies throughout the United States and U.S. territories.
- Extensive online resources at **www.medco.com** for useful health and benefit information, along with online pharmacy services.
- Medco Member Services representatives, available 24 hours a day, 7 days a week (except Thanksgiving and Christmas). Pharmacists are also available around the clock for medication consultations.

Shortly you will receive a welcome package, which explains your benefit and offers you simple instructions on how to take full advantage of all the prescription services available to you. Your Medco prescription drug ID cards will also be included. Beginning July 1, 2010, please be sure to present your Medco prescription drug ID card to your pharmacist when filling prescriptions.

(over, please)

**To obtain remaining mail-order refills from the Medco Pharmacy**

If you have refills remaining with your current mail-order pharmacy, you do not need to get a new prescription in most cases.

Your refills will automatically be transferred to the **Medco Pharmacy**.

After July 1, 2010, you can request a refill in one of three ways:

- **Visit [www.medco.com](http://www.medco.com) and activate your account** by registering with your Medco member ID number and a current prescription number. Then click "Order status."
- **Mail the transfer form, included in the welcome package** that you will receive in June, along with your refill slip or label, to the Medco Pharmacy Order Center.
- **Call Medco toll-free at 1-800-743-1720.** You will need to have your prescription number handy when you call.

Please note that controlled substances and compound medications cannot be transferred. If you take one of these medications, you must obtain a new prescription from your doctor. Your welcome package will contain instructions for submitting new prescriptions to the **Medco Pharmacy**.

If you have any questions regarding your prescription drug benefit, please visit us online at **[www.medco.com](http://www.medco.com)** beginning July 1, 2010. Once registered, you will be able to price a medication, confirm whether a medication is preferred by your plan, and access co-payment information. You can also call 1-800-743-1720 concerning any open enrollment questions you may have.

Sincerely,



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Barney Gallassio  
Vice President of Member Services  
Medco

**P.S. When you receive your new prescription drug ID card, please place it in your wallet or purse. Beginning July 1, 2010, show it to your pharmacist when you fill a prescription.**