New Mexico Judiciary - Juror Exit Survey Dear SurveyMonkey
Juror: The New Mexico state courts thank you for
your jury service. We hope you will take a few minutes to help us
evaluate and improve the jury experience by completing this survey.

1. Please indicate at which court you recently completed jury service			
	Response Percent	Response Count	
Magistrate Court	2.7%	5	
District Court	89.2%	166	
Metropolitan	2.7%	5	
Not Sure	5.4%	10	
	answered question	186	
	skipped question	0	

2. What Jury did you serve	on?		
		Response Percent	Response Count
Trail Jury		46.9%	84
Grand Jury		10.6%	19
Did Not Serve as a Juror		37.4%	67
I served on more then one Jury		3.4%	6
Not Sure		1.7%	3
		answered question	179
		skipped question	7

# 3. In which New Mexico County do you live?

	Response Percent	Response Count
Bernalillo	28.0%	52
Catron	0.0%	0
Chaves	0.0%	0
Cibola	0.0%	0
Colfax	0.0%	0
Curry	0.0%	0
De Baca	0.0%	0
Dona Ana	15.6%	29
Eddy	0.0%	0
Grant	5.4%	10
Guadalupe	0.0%	0
Harding	0.0%	0
Hidalgo	0.0%	0
Lea	0.5%	1
Lincoln	0.0%	0
Luna	0.0%	0
McKinley	0.0%	0
Mora	0.0%	0
Otero	21.5%	40
Quay	0.5%	1
Rio Arriba	0.0%	0
Roosevelt	0.0%	0
San Juan	1.1%	2

	skipped question	0
	answered question	186
Valencia	13.4%	25
Union	0.0%	0
Torrance	0.0%	0
Taos	0.0%	0
Socorro	13.4%	25
Sierra	0.0%	0
Santa Fe	0.5%	1
Sandoval	0.0%	0
San Miguel	0.0%	0

# 4. How long was your term of jury service?

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	Response Percent	Response Count
Less than two weeks	2.7%	5
Two weeks to one month	23.2%	43
Five weeks to two months	13.0%	24
Three months	12.4%	23
Four months	11.9%	22
Five months	1.6%	3
Six months	27.0%	50
Not sure	1.1%	2
Other, please specify	8.1%	15
ar	nswered question	185
	skipped question	1

#### 5. Please rate the following factors.

	Very Good	Good	Adequate	Poor	Rating Average	Rating Count
Initial Orientation	56.4% (101)	38.0% (68)	5.0% (9)	0.6% (1)	1.50	179
Professionalism of Court Staff	75.5% (139)	21.2% (39)	2.2% (4)	1.1% (2)	1.29	184
Jury Room	54.7% (98)	34.6% (62)	10.1% (18)	0.6% (1)	1.56	179
Restrooms	54.1% (92)	30.0% (51)	14.7% (25)	1.2% (2)	1.63	170
Security	62.1% (110)	32.2% (57)	5.6% (10)	0.0% (0)	1.44	177
Efficient Use of Juror Time	33.9% (61)	31.7% (57)	26.1% (47)	8.3% (15)	2.09	180
Telephone call-in or website	61.6% (106)	27.9% (48)	7.0% (12)	3.5% (6)	1.52	172
				answered	d question	184
				skipped	I question	2

# 6. If you required special accommodations during your jury service, please indicate which accommodations were provided.

	Response Percent	Response Count
Assisted Listening Device	20.0%	2
Wheelchair Access	10.0%	1
Interpreter - Spoken Language	0.0%	0
Interpreter - Signed Language	0.0%	0
Other, please specify	80.0%	8
	answered question	10
	skipped question	176

#### 7. Did you experience any problems receiving the accommodations that you needed?

	Response Percent	Response Count
Yes	3.5%	3
No	96.5%	83

If yes, please specify

8

86	answered question	
100	skipped question	

#### 8. When you were first called to be a juror what was your reaction

	Response Percent	Response Count
Positive	37.4%	67
Neutral	39.7%	71
Negative	22.9%	41
	answered question	179
	skipped question	7

#### 9. After having served, what is your impression of jury service?

	Response Percent	Response Count
Positive	60.4%	110
Neutral	31.3%	57
Negative	8.2%	15
	answered question	182
	skipped question	4

### 10. Please share your ideas about how we might improve the juror experience.

Response	
Count	

96

96	answered question
90	skipped question

#### 11. Age group?

	Response Percent	Response Count
18-24	1.7%	3
25-34	9.9%	18
35-44	13.8%	25
45-54	19.3%	35
55-64	22.7%	41
65-74	28.2%	51
75 or over	4.4%	8
	answered question	181
	skipped question	5

## 12. What is your gender?

	Response Percent	Response Count
Female	49.4%	88
Male	50.6%	90
	answered question	178
	skipped question	8

## 13. Ethnic Background - Check All That Apply

	Response Percent	Response Count
African-American	1.2%	2
Asian/Pacific Islander	0.0%	0
Caucasian	78.0%	135
Hispanic/Latino	22.5%	39
Native American/Alaska Native	4.0%	7
	answered question	173
	skipped question	13